

# Good Samaritan Hospital EMS TRENDS

**PLEASE NOTE: "Due to the holidays, there will not be an EMS Trends class offered during the month of December. Enjoy your holidays"**

**Tuesday, November 15, 2011**

7:00-9:00 pm

Good Samaritan Hospital Conference Room & Telehealth Sites

## *"Communicating - Avoiding the Foot in the Mouth Syndrome"*

Presented by: Bill Maendele, EMSI  
Good Samaritan Hospital

### **Objectives:**

At the end of the session, the participant will be able to:

- Use proper methods of initiating and terminating radio calls
- Use the proper sequence for delivery of patient information
- Identify the essential parts of a verbal patient report
- Define legal aspects of verbal communication
- Understand limitations of radio communications, base stations, mobile transmitters/receivers, and portable transmitters/receivers
- Define communication skills used to interact with patients and family members

Continuing Education – Good Samaritan Emergency Services offers continuing education to all participants to be used towards their state certification. A certificate of attendance will be mailed to all participants following the course and after completion of necessary paperwork.

CATHOLIC HEALTH INITIATIVES  
Good Samaritan  
*Emergency Services*  
Kearney, Nebraska [www.gshs.org](http://www.gshs.org)

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### **Need More Continuing Education?**

The Mobile Trauma Training Unit (MTTU) or Pediatric Training Unit (PTU) are available!

For further educational needs, please contact Tim Hoffman, NREMT-P, EMS Manager, at 308-865-7007 or (800) 508-9581. You can also e-mail Tim at [timhoffman2@catholichealth.net](mailto:timhoffman2@catholichealth.net)

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### **Telehealth**

The mission of the Telehealth Services Department at Good Samaritan Hospital is to use technology to improve access to quality care by providing consultation and treatment in both routine and emergency situations, to increase health-related educational opportunities for providers and the community, and to provide a venue for health-related administrative meetings. Twenty-one sites have joined with Good Samaritan Hospital to create the Mid-NE Telehealth Network.

